



FLYING DOCTORS NIGERIA

# REMOTE SITE SERVICE

BROCHURE

[www.flyingdoctorsnigeria.com](http://www.flyingdoctorsnigeria.com)

A paramedic in a red and blue uniform is seen from behind, attending to a patient lying down in an air ambulance. The paramedic's uniform has a logo on the back that reads "Flying Doctors Nigeria" with a stylized bird emblem. The patient is lying on a stretcher, and medical equipment is visible in the background. The scene is set inside the cabin of an aircraft, with overhead lights and structural elements visible.

Saving **Lives** by Saving **Time**  
From Africa to the world

An air ambulance mission





## ABOUT FDN

Flying Doctors Nigeria (FDN) is a leading healthcare service provider with operations across Africa. We specialize in providing medical solutions ranging from medical evacuation (Air, Ground and Sea Ambulances) to remote site medical solutions, sales of medical equipment and consumables, healthcare infrastructure design/development and health and safety trainings.

We have over a decade of experience delivering timely and quality emergency response and other health care solutions to our clients with a reputable track record of quality and safety.

Our commitment to ensuring an excellent service delivery and customer experience has positioned us to be the preferred partner within the region.

## OVERVIEW

Organisations operating in remote locations or industries that pose sector-specific challenges require a robust emergency response and healthcare management system to ensure a healthy workforce, workplace and environment.

Working in remote locations could hardly be more austere with constantly changing environmental and challenging work conditions amongst others. These associated factors make it crucial for organisations to make adequate provision for the delivery of timely and quality care.

Flying Doctors Nigeria (FDN) offers comprehensive medical solutions particularly designed for operations in remote locations. Our solutions are tailored toward our clients' operations to ensure a healthier, motivated and safer workforce.



Guarantee the health, safety and well-being of your workforce by partnering with the leading health and safety service expert.

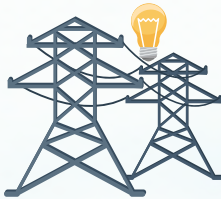
INDUSTRIES WE SERVE



Government and NGOs



Manufacturing



Power



Mining & Earth



Construction



Oil and Gas

OUR TRACK RECORD

In the last decade, we supported our clients across different industries and climes to ensure easy and timely access to quality health care.



**1M+**  
Telemedicine Consultation facilitated directly and indirectly through our partner platforms



**~600+**  
Number of cities we received requests from globally



**160+**  
Number of countries we received requests from globally



**500+**  
Number of Air Ambulance Transfers

Numbers of subscribers to our International health cover membership

**3,500+**

Number of Assistance Services hospital referrals, repatriation, etc. :

**10,000+**

At our onsite clinics, we successfully managed over

**25,000**

cases over the last decade

Number of commercial medical escort and Patient stretcher transfers

**4,500**

Number of Ground Ambulance Transfers:

**3,000+**





# OUR SERVICES



## Medical Evacuation Services

In the event of a medical emergency that cannot be managed on site, we are able to quickly and professionally evacuate casualties to access appropriate intervention and definitive care at the closest destination of medical excellence.

Our Air Ambulances are fully equipped with state-of-the-art medical equipment and manned by medical personnel experienced in high-acuity and critical care transfer to help ensure adequate monitoring of patients in flight.

We are an **Accredited Service Provider** with the **International Assistance Group (IAG)** with reach in almost 160 countries and over 200,000 partners.

### **International Health Membership (Medical Evacuation & Hospitalisation Cover) Plan**

Our MedEvac membership plan allows for members to benefit from emergency medical evacuation and hospitalisation worldwide, at no out-of-pocket cost.

### **Retainer plan**

We provide guaranteed and timely access to all our emergency medical response apparatus at a yearly premium for all personnel working within the facility. This is designed taking into consideration factors such as the risk exposure, site location, number of personnel to be covered, etc.



An offshore oil rig stands in the middle of a dark blue ocean under a sunset sky with orange and pink hues. The rig is a complex of metal structures with several platforms and a tall derrick.

# Remote Site Clinic Setup & Management

## Site Clinic Staffing/Setting up/Management

We staff remote site/on site clinics - deploying appropriately qualified clinical and non-clinical medical personnel to different locations, be it offshore or onshore.

We set up site clinics, supply medical equipment and consumables, and handle overall management at client's request.

## Occupational Health Coordination:

We offer a range of occupational health coordination to ensure the well-being and safety of employees in the workplace.

- Pre-placement/employment health screening:** This is to ensure optimal health and safety of employees and reduce company's liability.
- Policy Development:** Developing and implementing occupational health and safety policies and procedures in compliance with relevant guidelines. This involves risk assessment, accident prevention, emergency response, and employee health promotion.
- Risk Assessment:** Conducting risk assessments and identifying workplace hazards to evaluate potential risks to employees' health and safety. This may involve conducting site inspections, analysing work processes, and evaluating the use of protective equipment.
- Health Promotion:** Implementing initiatives to promote employees' health and well-being, such as wellness programs, health screenings, and awareness campaigns to ensure a motivated and productive workforce and environment.



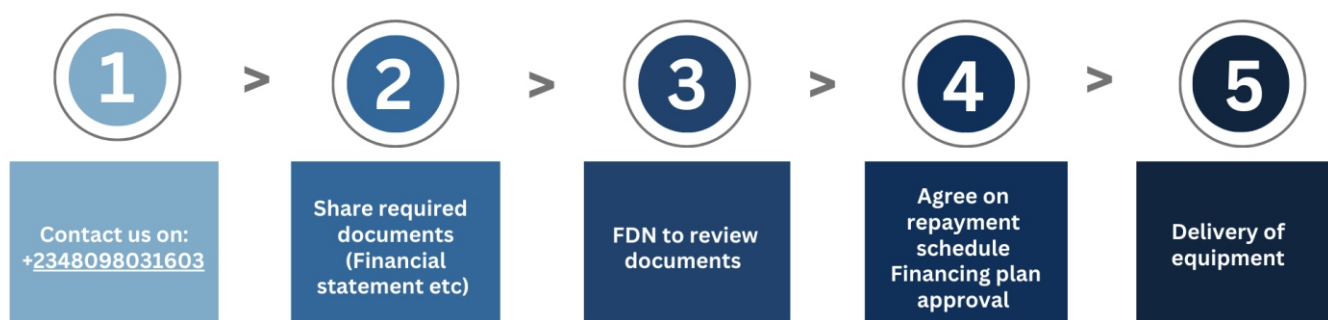
# Supply Of Medical Equipment And Consumables

We provide clinics, laboratories, hospitals, private/public healthcare facilities and corporate organisations both locally and internationally with state-of-the-art medical equipment solutions ranging from supply and distribution to installation, maintenance and other after sales support services.

Our medical equipment, consumables, and drugs are sourced from reputable distributors and manufacturers that meet the safety, health and environmental protection requirements and compliant with international standards.

We equally offer an equipment financing solution for all categories of medical equipment. This plan gives you the opportunity to own medical equipment(s) without any immediate financial obligation. It is a buy now pay later product offered exclusively by Flying Doctors Nigeria.

## 5 easy steps to accessing our medical equipment financing solution



Email: [fdnsales@flyingdoctorsnigeria.com](mailto:fdnsales@flyingdoctorsnigeria.com)





## Topside Support, Training & Consultancy Services

### **Training**

We offer all forms of training ranging from BLS to ACLS, First Aid and other first responder courses. We also offer tailored health and safety trainings to suit the needs of clients.

### **Top Side Support**

Flying Doctors Nigeria provides 24/7 topside/medical assistance support services to medical teams on site in order to mitigate loss of life from accidents, emergencies and other life-threatening health conditions that may occur onshore/offshore.

### **Hospital Construction/ Management**

We have strategic partners that allow us help with hospital construction and management. Our local knowledge also comes to play in managing such facilities for the right impact on the community/workforce, efficiency and profitability

### **Medical Assistance Services**

We offer a range of medical assistance services that include, case investigation and management, placement of Guarantee of Payments, hospital admissions, facility audits, diagnostics, and pharmaceuticals.

# Case Studies

#1



Dedicated health and safety solution/support for an Oil and Gas client



**FACILITY**  
Provided over a decade onsite clinic management



**STAFFING**  
20+ from project commencement phase through development and maintenance.

## CASE STUDY



**CASES**  
Over 5,000 medical cases attended to onsite



**CONSULTANCY SERVICES**  
Provided health and safety audits, and recommendations, system and process review, medical emergency response planning, etc.



**MEDICAL SUPPLIES**

- Provided state-of-the-art medical equipment
- Medical consumables
- Ground Ambulance.



#2

Supporting our client through the wave of COVID-19



**INFRASTRUCTURE**  
Equipped 2 Molecular laboratories and a 20-bed capacity isolation center with extension capacities for additional 15-20 beds



**MANAGEMENT SERVICES**  
Provided oversight functions, topside support, health and safety, systems and processes review and implementation, management reporting, etc.

## CASE STUDY



**CAPACITY BUILDING INITIATIVES**  
20+ including Harvard led training facilitators, resources and programs.



**MEDICAL EQUIPMENT AND SUPPLIES**  
Supplied state-of-the-art ICU medical equipment and consumables.



**DIAGNOSTICS**  
Conducted nearly 200,000 tests. One of the highest testing centres in Nigeria at the time



**STAFFING**  
Supported with over 60 medical and non-medical personnel







In the last decade, we have supported our clients across different industries and climes to ensure easy and timely access to quality healthcare

# Our Track Record



INTERNATIONAL  
ASSISTANCE  
GROUP

Accredited Service Provider

12+

Years of industry  
experience and  
expertise

630

Number of cities we  
received requests  
from globally

160+

Number of countries we  
received requests from  
globally

700

Number of Air  
Ambulance Transfers  
completed

1500+

Number of Ground  
Ambulance Transfers

1500+

Number of Assistance  
Cases

99.9%

Safety track record

3500+

Members under our  
Emergency MEDEVAC  
Plans

150+

Corporate companies  
trust us to deliver

Booking our air ambulance is as easy as:



**CALL**

**0700-FLYINGDRS  
(0700-359464377)**

Our dedicated team is  
available to respond to  
medical evacuation  
requests 24/7.



**CONFIRM**

Provide all relevant  
documents and accept  
our quote.

- Medical records
- Valid travel documents



**FLY**

We swiftly make  
necessary  
arrangements, share an  
itinerary for the  
mission, and airlift the  
patient.

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