



FLYING DOCTORS NIGERIA
Air Ambulance & Medical Crews



REMOTE SITE SERVICES BROCHURE

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FLYING DOCTORS NIGERIA
Air Ambulance & Medical Crews

OVERVIEW

Having a global business often requires that your workforce operate in locations that can be difficult to access, far-away, remote and challenging. In such locations, medical infrastructure to provide quick and advanced care, and medical support is typically inadequate or not easily accessible (if adequate). Health and safety have continued to be priority issues for Nigeria's remote and risk related industries as they are germane to the overall operational success.

Flying Doctors Nigeria offers a comprehensive solution for remote sites to support the medical needs of your employees, regardless of where your company is located.



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WHO WE ARE

Flying Doctors Nigeria (FDN) is an Emergency Medical Service provider that specialises in aeromedical transfers (air ambulance), repatriation, medico-logistics, remote site medical solutions, medical infrastructural development and medical training services. We have been operating across Africa for nearly 10 years and have worked with diverse sectors and organizations ranging from Governmental, multinationals, oil and gas, mining and earth, construction, production and manufacturing, and financial institutions. We have been featured and recognized by both local and international media and tabloids as well as organizations such as the World Health Organization (WHO) and United Nations (UN).



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OUR SERVICES

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Our Services

1. Emergency Evacuation Services

In the event of a medical emergency that cannot be handled on-site, we are able to quickly evacuate patients through our medical evacuation services.

Personnel (nationals/expatriates) can also be registered on our MedEvac membership plan which gives them access to medical evacuation services, including hospitalisation without paying out-of-pocket.

Our team of medical personnel will provide medical support and care to the patients while in transit using our medically configured air/boat/ground ambulance.

- Medical Evacuation (MedEvac) Cover

Our MedEvac cover membership allows for members to benefit from emergency medical evacuation and hospitalisation at a suitable medical facility at zero cost to the member.

- Retainer plan

We can provide guaranteed emergency response to personnel working within the facility – offshore / onshore. This is covered under our retainer package depending on the risk exposure, site location, number of personnel to be covered, etc.

Our Services



2. Remote Site Clinic Setup & Management



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- **Site Clinic Staffing/Setting up/Management**

We manage remote site/onsite clinics – deploying appropriately qualified medical personnel to different locations be it offshore or onshore.

We are also able to help with setting it up, replenishing the consumables and overall management.

- **Personnel Screening / Health Surveillance**

We offer range of checks and tests that help identify risks to health and improve wellbeing among staff. We give lifestyle advice and support to help keep a healthy and productive workforce and this arguably makes sound financial sense.

- **Audit (facility)**

We inspect facilities to ensure they comply with the health and safety requirements for that location or based on the nature of operation.

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Our Services



3. Procurement- Supply of Drugs Medical Equipment & Consumables



We provide hospitals, private/public healthcare institutions, ministries/agencies and corporate organisations both locally and internationally with pharmaceutical supplies and medical equipment solutions ranging from supply and distribution of premium medical equipment to installation, maintenance and other related services. We maintain a strategically robust network of medical equipment manufacturers across the globe that enables us to provide a combination of modern, brand new and/or professionally overhauled medical equipment to meet the needs of our clients.

We ensure our clients are satisfied with our services; hence we provide training, maintenance and other after-sales support to always keep the equipment serviceable.

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Our Services



4. Telemedicine

• Telemedicine support

We offer telemedicine support which allows us to provide care for patients remotely using telecommunication technologies; telephone and the internet. This makes healthcare more accessible, cost-effective, and increases patient engagement due to real-time information sharing.

• In COVID-19 Management

The enormous potentials of telemedicine fill the healthcare gap caused by poor infrastructure and lack of human resources. Some of these include contact tracing, screening and monitoring for COVID-19 symptoms, providing healthcare services for COVID-19 and non-COVID-19 patients.

Testimony/Review

“Telemedicine is here to stay as it has overcome barriers to health services caused by distance between patient and provider. In the management of COVID-19, it has reduced the risk of infection among health workers. Patients love the convenience, flexibility and real-time care with their providers. Patients are now more engaged in their healthcare and they are more satisfied with this approach.”
(Dr G.I.)

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Benefits of Telemedicine

Patient

More people can receive care from the comfort of their homes

Healthcare Providers

Medical consultation can be done without physical contact

Healthcare System

It reduces wait-times for both patients and healthcare providers while also solving the problem of space within healthcare facility

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Our Services



5. Topside Support

Flying Doctors Nigeria provides 24/7 topside/medical assistance services, to support the medical team on-site to mitigate against loss of life from accidents, emergencies and other life-threatening health needs occurring onshore/offshore and improve response time.

We offer instant access to a pool of specialists and other resources to help on-site medics to make well informed decisions in managing a patient, giving more accurate diagnosis and hence improved patient outcomes.

Our Topside support services also include:



Medical Advice

Includes consultations with actively practicing emergency and specialist physicians.



Medical Case Coordination

We have trained and experienced personnel who are able to facilitate, track, and document every aspect of each case from start through resolution.



Medical Interpreting Services

We provide medical interpretation services in more than **200** languages

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Our Services

6. Medical Training & Consultation

- **Training**

We offer all forms of training ranging from BLS, ALS, First Aid to responder courses.

We also offer tailored training depending on clients' needs and other professional health and safety courses.

- **Case Investigation/Management**

We assist with (cashless) hospital access and case management to ensure patients are admitted and managed appropriately. We coordinate and track every aspect of each case to ensure a seamless and excellent customer experience.

- **Hospital construction/ Management**

We have strategic partners that allow us help with hospital construction and management. Our local knowledge also comes to play in managing such facility for the right impact on the society, efficiency, profitability and so on.



WHY OUTSOURCE YOUR MEDICAL SERVICES TO FLYING DOCTORS NIGERIA

01 SAVES MONEY



We avail you access to medical resources saving about **30%** of the cost of running your medical services in-house.

02 SAVES TIME



The administrative time spent dealing with multiple vendors is saved as we offer a one-stop-shop for all medical requirements in remote/offshore setting.

03 IMPROVES QUALITY



Our technology provides seamless topside support and emergency medical records services which further enhances the service we can offer.

CASE STUDY



PROVISION OF PRIMARY HEALTHCARE AND EMERGENCY SUPPORT IN THE SOUTH-SOUTH REGION OF NIGERIA

Location: South-South Nigeria

Service: Primary healthcare and emergency support

Overview

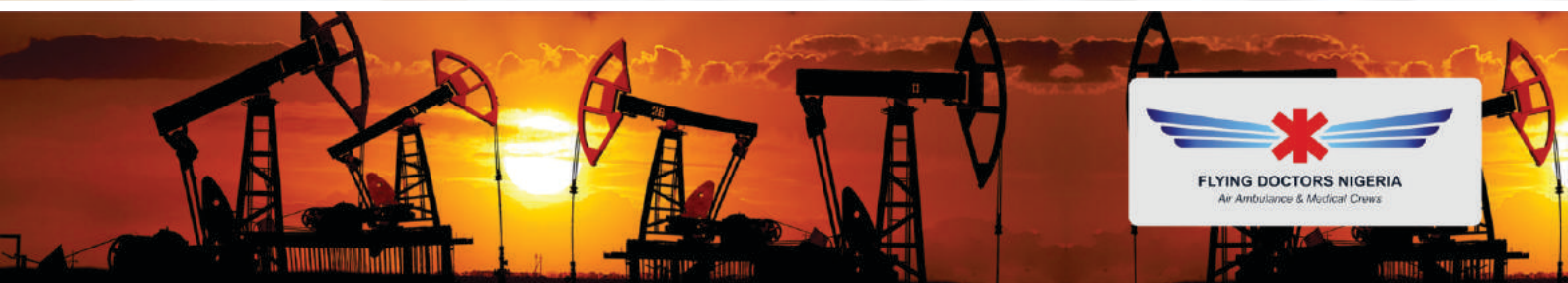
An international oil and gas company required on-the-ground primary healthcare and emergency medical support for their field operations in Nigeria.

Problem

Our client reached out to us to assist with primary healthcare and emergency support on their new field operation project. The JV project is in a remote location and it became important for a medical emergency response plan to be adopted which includes setting up primary healthcare especially in cases of emergency. For a high-risk operation as theirs and the remoteness of the location - in the creeks, there is an urgent need for quick access to care, appropriately trained medical personnel and an emergency evacuation plan.

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Solution

Flying Doctors Nigeria audited the facility and made recommendations to their Management.

Our comprehensive plan:

- We designed the layout and structuring of the facility.
- We supplied some of the medical equipment to run the clinic.
- We deployed appropriately trained medical personnel on back-to-back rotation for 24/7 cover.
- Provision of 24/7 topside support to the medical team on-site to make well-informed decisions in managing patients, giving more accurate diagnosis and hence improved patient outcomes.

The outcome was very positive as we were able to help our client make timely and effective decisions, as well as the provision of clear and reliable information.

Impact

Through our expertise in healthcare infrastructure project management, we successfully built and still operate the clinic for almost 10 years with over 5000 medical cases attended to and over 10 medical personnel working on the project since inception. We have created a massive impact in the area of primary healthcare and emergency support, thereby saving more lives.

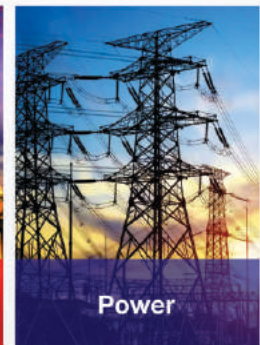
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SECTOR OVERVIEW

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INDUSTRIES WE SERVICE INCLUDE :





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Contact Us



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